



Accreditation Renewal Subsidy – Frequently Asked Questions

Can I apply for a subsidy for my accreditation renewal?

Yes. From 25 June 2026, accreditation renewals are now eligible for support through the Tourism Business Capability Subsidy, provided you meet the program eligibility requirements and apply before paying your renewal invoice.

How do I know if I am eligible?

To be eligible for a renewal subsidy, you must:

- Hold an eligible accreditation.
- Apply during an active subsidy funding round.
- Not have paid your accreditation renewal invoice before submitting your subsidy application and receiving confirmation back approving your subsidy.
- Meet all other program eligibility requirements.

My renewal is not due until later in the year. Can I still apply?

Yes.

If your accreditation renewal falls later in the financial year, you can still apply during the subsidy application period.

If your application is successful, you may receive an Approval in Principle for the subsidy. This means funding can be reserved for your renewal, even if your invoice has not yet been issued.

What is an Approval in Principle?

An Approval in Principle means your subsidy application has been approved, subject to you completing and paying your accreditation renewal.

Once your renewal invoice has been issued and paid, you can submit proof of payment and your subsidy reimbursement will be processed.

Do I need to wait until I receive my renewal invoice before applying?

No.

You can apply for the subsidy before your renewal invoice is issued, provided your renewal is due within the eligible period and you meet all program requirements.



What happens if I have already paid my renewal invoice?

If you have already paid your accreditation renewal invoice before submitting a subsidy application, you will not be eligible for a subsidy for that renewal cycle.

The subsidy is designed to support upcoming renewals and cannot be applied retrospectively once payment has been made.

Is eligibility based on my renewal due date or my payment date?

Eligibility is based on whether your renewal invoice has been paid at the time you submit your subsidy application and receive approval back.

To be eligible Approval of your subsidy must be received prior to paying your renewal invoice.

My accreditation renewal is based on an anniversary date rather than a financial year cycle. Can I still apply?

Yes.

Businesses with anniversary-based accreditation renewals are eligible to apply, provided they apply during an active funding round and have not yet paid their renewal invoice.

What are the steps in the process?

1. Submit your subsidy application.
2. Receive approval (or Approval in Principle).
3. Pay your accreditation renewal invoice when it falls due.
4. Submit proof of payment.
5. Receive your subsidy reimbursement.

Why do I need to apply and be approved before paying my renewal?

This approach allows funding to be allocated fairly and ensures subsidy funding is available before businesses commit to their renewal payment.

It also ensures that businesses with different renewal cycles have an equal opportunity to access the program.